



[Web](#) [Images](#) [Video](#) [News](#) [Maps](#) [more »](#)

customer service dispatch

[Advanced Scholar Search](#)
[Scholar Preferences](#)
[Scholar Help](#)

Scholar All articles - Recent articles Results 1 - 10 of about 40,000 for **customer service dispatch**. (0.14 seconds)

Data mining for customer service support

SC Hui, G Jha - *Information & Management*, 2000 - Elsevier

... If the problem still persists, the centre will **dispatch** a **service** engineer to the **customer's** premise for an on-site repair. During ...

Cited by 102 - Related articles - Web Search - All 7 versions

Impact of information technology management practices on customer service- ► [cudenver.edu](#) [PDF]

J Karimi, TM Somers, YP Gupta - *Journal of Management Information Systems*, 2001 - ME Sharpe

... and production management, and faster response to **customer** demand Order ... for customers and business partners Field **Service** by using **dispatch**, spare parts ...

Cited by 92 - Related articles - Web Search - All 5 versions

Energy and ancillary service dispatch in a competitive pool

X Ma, D Sun - *IEEE Power Engineering Review*, 1998 - [ieeexplore.ieee.org](#)

... Joint **dispatching** provides significant flexibility to model inter-dependencies among the ... price \$250) is available at IEEE Customer Service 445 Hoxton Lanc ...

Cited by 21 - Related articles - Web Search - All 3 versions

Real-time, wide area dispatch of Mobil tank trucks- ► [lisc.ernet.in](#) [PDF]

GG Brown, CJ Ellis, GW Graves, D Ronen - *Interfaces*, 1987 - [jstor.org](#)

... old system in all respects: it provides better **customer service**, greatly improved ... implementation of CAD (computer as listed **dispatch**), the centerpiece of Mo ...

Cited by 54 - Related articles - Web Search - All 4 versions

Applying GIS and OR techniques to solve sears technician-dispatching and home-delivery problems- ► [esri.ca](#) [PDF]

D Weigel, B Cao - *Interfaces*, 1999 - [jstor.org](#)

... **service** calls on first attempt Improve **customer service** Provide same day **service** Reduce operational costs Consolidate **dispatch** operations Automatically build ...

Cited by 46 - Related articles - Web Search - All 10 versions

A web-based intelligent fault diagnosis system for customer service support

SC Hui, ACM Fong, G Jha - *Engineering Applications of Artificial Intelligence*, 2001 - Elsevier

... If the problem still persists after all the suggested checkpoints are exhausted, the centre will **dispatch** the **service** engineers to the **customer's** premise for ...

Cited by 23 - Related articles - Web Search - All 2 versions

The effects of lot sizing and dispatching on customer service in an MRP environment

SC Gardiner, JH Blackstone - *Journal of Operations Management*, 1993 - Elsevier

... This study investigates the impact of lot sizing on the **customer service** performance of six **dispatch**ing techniques in an MRPcontrolled assembly job shop ...

Cited by 8 - Related articles - Web Search

Real-time dispatch of petroleum tank trucks- ► [navy.mil](#) [PDF]

GG Brown, GW Graves - *Management Science*, 1981 - [jstor.org](#)

... In this way, maximum net profit of fitted loads gives way to equitable **customer service** at minimal transportation cost at the individual **dispatch** level. ...

Cited by 56 - Related articles - Web Search - Library Search - All 9 versions

Service-oriented computing: Concepts, characteristics and directions- ► [ikk.li](#) [PDF]

MP Papazoglou - *Web Information Systems Engineering*, 2003. WISE 2003. 2003 - [ieeexplore.ieee.org](#)

... in monolithic architectures, highly fragile, **customer**-specific, non ... This module also performs selection and **dispatch**-ing to find a **service** instance to ...

Cited by 399 - Related articles - Web Search - All 12 versions

... of worker assignment and dispatching rules for managing vital **customer** priorities in dual resource ...

HV Kher - Computers and Operations Research, 2000 - Elsevier

... Table 2 shows that in the base case with DEC 'whena rule, LNQ 'wherea rule, and EDD dispatching rule, the **customer service** rate for normal priority jobs is ...

Cited by 12 - Related articles - Web Search - SciDirect - All 2 versions

Key authors: **M Gendreau - J Potvin - S Hui - G Brown - S Ichoua**



Result Page: 1 2 3 4 5 6 7 8 9 10 [Next](#)

[Google Home](#) - [About Google](#) - [About Google Scholar](#)

©2009 Google